



START NOW
Instruction Manual

D I S C L A I M E R

Logital Co. Limited does not assume any liability, obligation or legal responsibility for any damage to an individual's hearing or any other bodily harm whatsoever that using the wowNice® series may have caused to the users. Users are strongly advised to read and are supposed to have read this instruction manual with care.

S A F E T Y I N S T R U C T I O N

Danger & Caution

- Please keep your children away from the device.
- Please do not throw the device into fire.
- Improper use or listening at uncomfortably high-volume level particularly over extended periods of time may damage your hearing.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

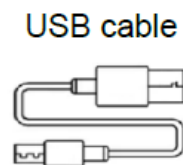
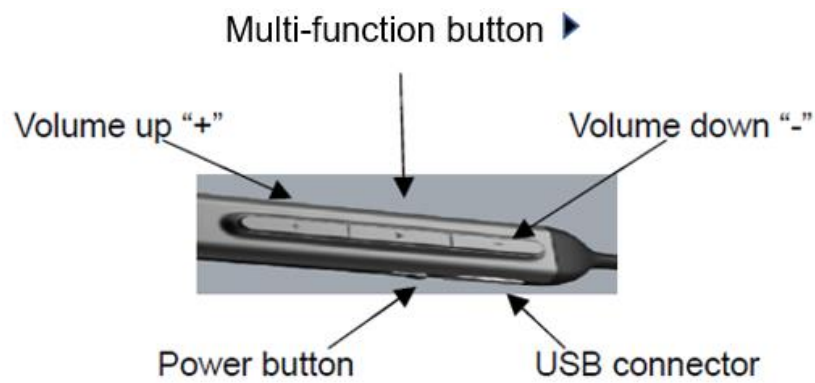
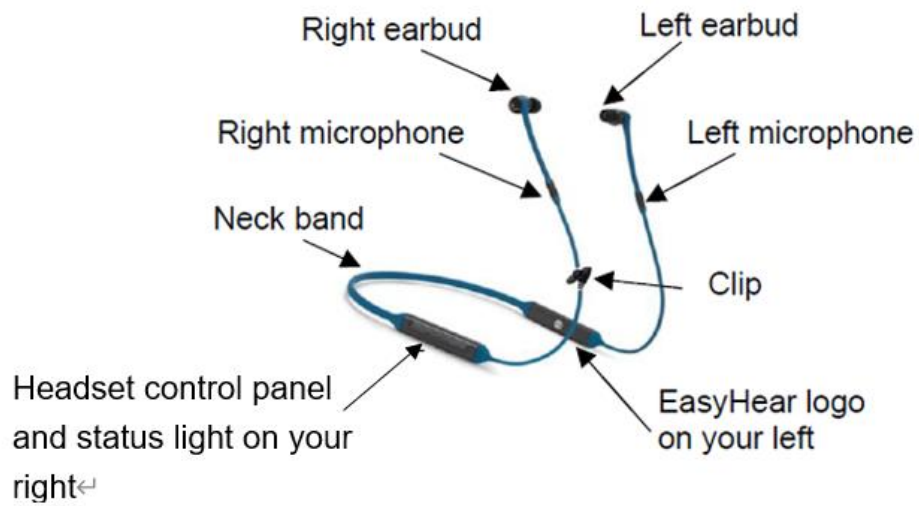
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio /TV technician for help.

Any change or modification not expressly approved by Logital Co. Limited could void the user's authority to operate the equipment.

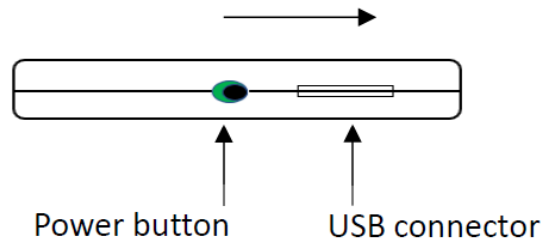
GETTING STARTED

wowNice® Components



To power on wowNice®

Push the power button to the direction of the USB connector, you see the underlay color of the power button in green.



If wearing the headset, you hear “power on”.

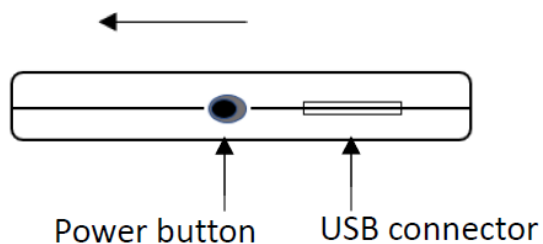
If holding the headset, you see the status light glows blue or white.



(Refer to status light table)

To power off wowNice®

Push the power button to the opposite direction of the USB connector, you see the underlay color of the power button in black.



If wearing the headset, you hear “power off”.

If holding the headset, you see the status light is off.



wowNice® APP

wowNice® by EasyHear® is an assistive listening device designed for effortless speech hearing for people who need assistance in listening. wowNice® once again, connects you with people, information and entertainment. Download the free EasyHear® wowNice® app to personalize and optimize settings for EasyHear and EasyLife.

Features

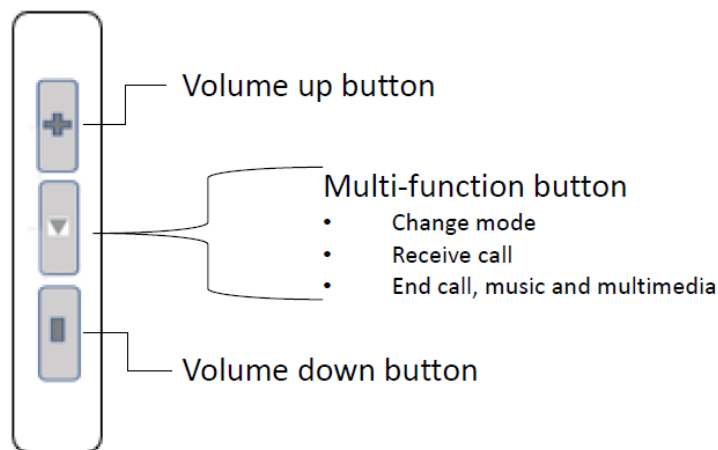
- Pair your wowNice®.
- Control volume to amplify conversations and important signals.
- Switch to customized listening modes by a simple press. Preset modes are:
 1. **Group Interaction Mode:** Follow free-flow people talking simultaneously from different directions.
 2. **TV Mode:** Directly receive external TV sound by wowNice®. TV watching with the family and concert listening has never been so easy.
 3. **Noise Reduction Long Distance Listening Mode:** Hear speech details from a long distance in noisy places. Ideal for lecture rooms or outdoor conversations.
- Advanced directionality and noise cancellation settings to further optimize interactions in different conversations:
 1. **Front Focus:** Suitable for face-to-face conversations. Focus at frontal voice signals. Reduce other surrounding noises. Can be used in restaurants, on the street or plane and during workout.
 2. **360 Degrees Noise Reduction:** Amplify speech from all directions. Reduce environmental noises. Ideal for home, office or driving.
 3. **360 Degrees Natural:** Keep ambient environmental sounds and speech.
- Adjust equalizers of each speech hearing function mode, tailor to your hearing profile.
- Independent equalizer for music listening. Adjust 5 frequencies based on your personal preferences for music.
- Allows remote fitting from service center to fine-tune device for best personalized speech hearing effect.



HEADSET CONTROLS

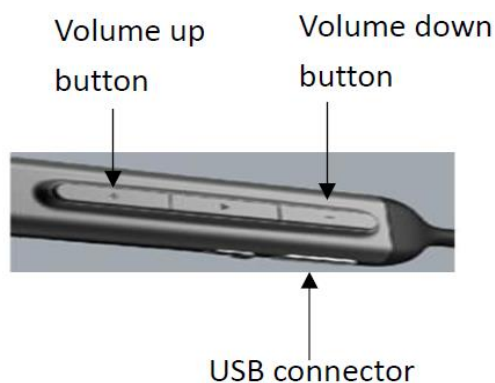
If wearing headset, the headset controls are on your right side:

- Volume up button “+” is located at the upper end of the control panel (or closer to your body).
- Multi-function button ▶ is located in the middle of the control panel.
- Volume down button “-” is located at the lower end of the control panel (or further from your body).



If holding headset:

- Volume down button “-” is at the side of the USB connector.
- Multi-function button ▶ is in the middle.
- Volume up button “+” is further away from the USB connector.



HEADSET CONTROLS

Volume Function

Use volume buttons “+” or “-” to control the level of sound you hear.

Function	You need to do
Increase volume	Press volume button “+” until your desired volume is reached.
Decrease volume	Press volume button “-” until your desired volume is reached.

Multi-function

Speech Hearing Function Settings (Modes)

There are 3 pre-set speech hearing function settings (modes) in your headset suitable for different environments. When you turn on the headset, it is defaulted to be the first speech hearing setting (mode). To change the speech hearing function to your preferred setting, long press the multi-function button ►, you hear a tone representing the change to a new setting. Repeat to cycle through different settings until you hear your desired speech hearing mode according to your particular environment.

Answer a Call

Function	You need to do
Answer a call	Short press multi-function button ► or use mobile’s touch screen Note: For calls from “call-apps”, the multi-function button’s answering function will only work on mobile versions *, otherwise, you need to answer these calls using your mobile’s touch screen.
Speech hearing function	Temporarily stop during the call.
End a call	Short press multi-function button ► or using your mobile’s touch screen.
Speech hearing function	Resumes in a few seconds after ended a call.
Decline an incoming call	Long press multi-function button ►.

* Make sure the Bluetooth audio source supports AVRCP (Audio Video Remote Control Profile).

Outgoing Telephone Call

Function	You need to do
Start an outgoing call	Use mobile's touch screen to make a call.
Speech hearing function	Temporarily stop during the call.
End a call	Short press multi-function button ► or using your mobile's touch screen.
Speech hearing function	Resumes in a few seconds after the call is ended.

Streaming Music and Multimedia

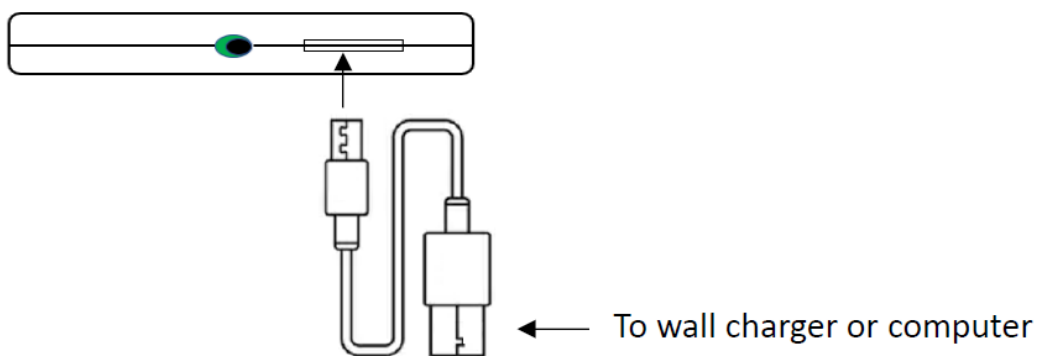
Function	You need to do
Play music or multimedia	Use your mobile's touch screen to play music or multimedia.
Speech hearing function	Stop when playing music or multimedia.
Pause music or multimedia	Short press multi-function button ► or mobile's touch screen to pause music or multimedia.
Speech hearing function	Resumes immediately when music stopped.

CHARGING THE BATTERY

Connecting the USB Cable

CAUTION: Please use original Logital accessories. Using third-party accessories may decrease product performance and/or pose a risk to personal safety.

- Plug the small end of the USB cable into the USB connector.



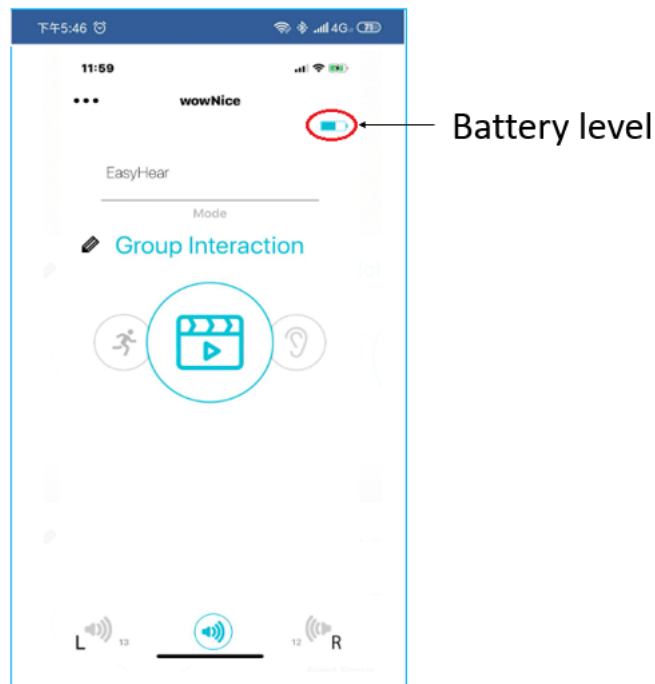
- Plug the other end of the USB cable into a wall charger or computer that is powered on. Allow up to four hours to fully charge the battery.
- During charging, status light glows solid white and becomes solid blue when it is fully charged.
- wowNice® can still be used while charging.

(Refer to status light table)

CHARGING THE BATTERY

Checking the Battery

If wowNice® has been connected to your mobile device, the device displays the battery level near the upper right corner of the MODE PAGE screen on wowNice® app.



Battery Low Warning

You start to hear a battery low warning sound “beep beep” when battery level drops to 10%. It repeats every 4 minutes until battery is fully exhausted.

STATUS LIGHT

Bluetooth Connection

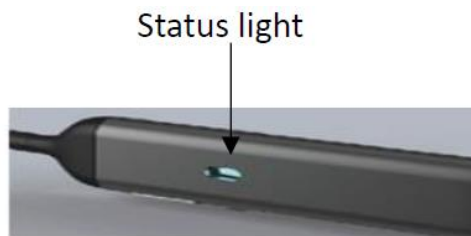
Light shows Bluetooth connection status of headset.

Light	System running
Blinking blue	Ready to pair
Blinking blue / white	Pairing to Bluetooth
Blinking white	Connected to Bluetooth

Headset Light During Charging

Light shows charging status of headset.

Light	System running
Solid white	Charging
Solid blue	Fully charged



WEARING COMFORT

Choose the Correct Size Earbuds

It is important to choose the correct size earbuds to give you best comfort, fit to each ear and avoiding feedback.

Wearing Your Headset

- Your headset must be worn correctly. When wearing:
 1. EasyHear logo must be on your left side.
 2. Headset controls must be on your right side.
- To avoid dropping your headset, use the clip to secure it onto your clothing.

BLUETOOTH TECHNOLOGY

Pairing Your Mobile Device

Bluetooth wireless technology allows you to personalize your speech hearing function settings through the wowNice® app. It enables telephone communication and streaming of music from a mobile device. Start now to pair your headset to experience all these features.

- Turn on mobile's Bluetooth function.
- Power on your headset.
- Press and hold headset multi-function button. Status light blinks "blue/white" when pairing. Once paired,
 1. If wearing headset, you hear "your headset is connected".
 2. If holding headset, you see the status light glows white.
- Select wowNice® from the device list.

Disconnecting a Device

- Turn off the Bluetooth function on your device.
- You hear "your headset is disconnected".

Reconnecting a Device

- When headset is powered on, the headset tries to reconnect with the most recently connected device.
- The device must be within range and powered on.

Clearing the Headset Pairing List

Previously paired mobile devices may automatically connect to wowNice® if they are within range, therefore make sure you clear wowNice® from all the previously paired mobile devices Bluetooth lists. wowNice® is ready to pair with a new mobile device.

Note: Don't connect wowNice® to multiple mobile devices as additional devices will interfere with the speech hearing function of your headset.

VOLUME

Volume Adjustment

Initial volume adjustment for speech hearing function will be done on the app.

As for music, multimedia, telephone and call apps functions, the initial volume is defaulted as zero. During the first-time usage of each respective function, adjust both wowNice® and mobile volume to the desirable level.

During daily usage, the volume can be adjusted at different locations (on headset, on wowNice® App and on the mobile volume keys) depending on the volume function. All volume will be synchronized automatically between the wowNice® and mobile. *

Function	Volume Adjustment location		
	On the Headset *	On wowNice® App	On mobile volume key
Speech hearing function	Y	Y	N
Music / Multimedia	Y	Y	Y
Telephone / Call Apps conversation	Y	N	Y

* Make sure the Bluetooth audio source supports AVRCP (Audio Video Remote Control Profile).

Telephone & Call Apps Ringtone & Volume & Notification Volume

- For a mobile with Bluetooth audio source that supports AVRCP, mobile and wowNice® will synchronize automatically, wowNice® follows the ringtone, volume of the ring and notification of your mobile.
- For a mobile with Bluetooth audio source which doesn't support AVRCP, wowNice® uses "Prompt Volume" as the caption volumes. Also, there may be no ring for some call apps.
- Mute most of the notification sounds as they disrupt the speech hearing function.

Prompt Volume

- Adjust it on the wowNice® app, under *menu setting* → *configuration*.

REMOTE TUNING

If you need further adjustment on the speech hearing setting, we provide remote tuning service in some countries.

- Call your local distributor for an appointment.
- During remote tuning, both wowNice® headset and the app must be turned on and connected.
- You need to communicate with the Hearing Centre through another device during the tuning process.

TECHNICAL INFORMATION

- Operation voltage: DC3.8V
- Temperature: 0° - 40°C
- Relative humidity: 5% to 90%, non-condensing

Compatible Bluetooth Profiles

- HFP (Hands-Free Profile)
- A2DP (Advanced Audio Distribution Profile)
- AVRCP (Audio Video Remote Control Profile)

CARE & MAINTENANCE

1. Regularly keep your headset and earbuds clean.
2. Remove the earbuds from your headset before cleaning. Use mild detergent and running water to clean your earbuds.
3. Use dry soft cotton cloth or small brush to clean the surface of the nozzle and the headset. Do not use detergent or cleaning solvent.
4. Keep your headset away from moisture. Take off your headset when taking a shower, swimming and during a rainy day.
5. Power off your headset when not in use. Always store it in protective case when not using. Don't forcibly wind or twist the headset. If the headset is not in use for a long period of time, place it under moisture free condition.
6. Remove your headset during special treatment in hospital.
7. Do not disassemble the headset.

TROUBLE SHOOTING

Problem	Solutions
Headset doesn't power on	<ul style="list-style-type: none"> Battery may be exhausted. Charge the battery.
Cannot connect to Bluetooth	<ul style="list-style-type: none"> Switch off and on again both the headset and Bluetooth on your device. <p>If still not paired:</p> <ul style="list-style-type: none"> Delete your device on the Bluetooth list. Search and connect to wowNice® again.
Whistling sounds / Feedback	<ul style="list-style-type: none"> Earmold or earbuds may not be inserted properly. Insert again. Volume may be too high. Try to lower it. Your hand and other objects may be too close to the assistive listening device. There may be excessive earwax. Please consult your doctor.
No sound	<ul style="list-style-type: none"> Check if headset is powered on. Check if battery is exhausted. Charge the battery. Increase the volume of your headset or your device.
Sound is weak	<ul style="list-style-type: none"> Earmold or earbuds may be blocked by dirt. Clean them. There may be a change of hearing. Please consult with your hearing care professional.
Sound is weak during multimedia/call	<ul style="list-style-type: none"> Adjust the volume of both the headset and mobile.
Sound of your own voice is too loud	<ul style="list-style-type: none"> Please move the microphones slightly backwards away from you own voice. Practice listening and talking with people who are closely related to you. This helps you to get used to the new sounds and volume for daily conversations.
Intermittent sound during speech hearing	<ul style="list-style-type: none"> Turn off all unnecessary notifications as they will interfere with speech hearing function. wowNice® might be searching for Bluetooth. Switch off wowNice® for 3 seconds, then start pairing again.

TROUBLE SHOOTING

Problem	Solutions
Cannot receive call	<ul style="list-style-type: none">• You may have pressed the multi-function button for too long.• Just short press the multi-function button to receive your incoming call.
I hear but cannot control music on my headset (e.g. play/pause)	<ul style="list-style-type: none">• Make sure the Bluetooth audio source supports AVRCP.