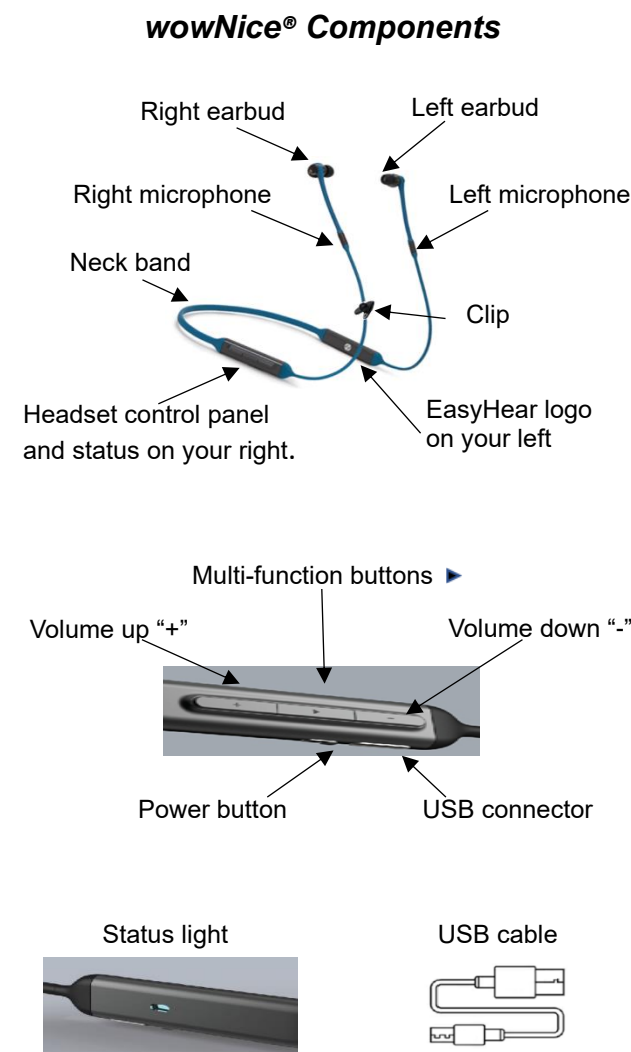


START NOW

## Instruction Manual



**wowNice® by EasyHear®** is an assistive listening device designed for effortless speech hearing for people who need assistance in listening. wowNice® once again, connects you with people, information and entertainment. Download the free EasyHear® wowNice® app to personalize and optimize settings for “EasyHear and EasyLife”.

### Power On / Off wowNice®

To power on wowNice®, push the power button to the direction of the USB connector, you see the underlay color of the power button in green. To power off wowNice®, push to the opposite direction.

### Download wowNice® App



### Pairing Your Headset and Bluetooth

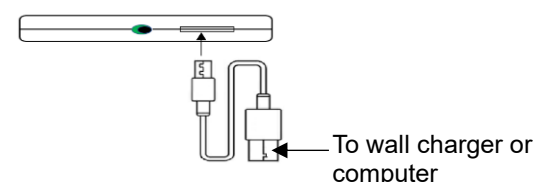
1. Turn on mobile's Bluetooth function.
2. Power on your headset.
3. Press and hold headset multi-function button. Status light blinks “blue/white” when pairing. Once paired,
  - If wearing the headset, you hear “your headset is connected”.
  - If holding the headset, you see the status light glows white.
4. Select wowNice® from the device list.

### Headset Control

- **Volume Function:** Use volume buttons “+” or “-” to control the level of sound you hear.
- **Speech Hearing Function Settings (Modes):** To change the mode, long press the multi-function button ▶.
- **Answer / End a Call:** Short press multi-function button ▶.
- **Decline an incoming call:** Long press multi-function button ▶.
- **Streaming Music and Multimedia:** Short press multi-function button ▶ or use mobile's touch screen to pause music or multimedia.

### Charging the Battery

Plug the small end of the USB cable into the USB connector. Plug the big end to the wall charger or computer.



### Battery Low Warning

You start to hear a battery low warning sound “beep beep” when battery level drops to 10%. It repeats every 4 minutes until battery is fully exhausted.

### Status Light

**Bluetooth connection status**  
 Ready to pair: Blinking blue  
 Pairing to Bluetooth: Blinking blue/white  
 Connected to Bluetooth: Blinking white

### Charging battery status

Charging: Solid white  
 Fully charged: Solid blue

### Wearing Your Headset

1. Your headset must be worn correctly. When wearing:
  - EasyHear logo must be on your left side.
  - Headset controls must be on your right side.
2. To avoid dropping your headset, use the clip to secure it onto your clothing.

### Volume Adjustment

Initial volume adjustment for speech hearing function will be done on the app.

As for music, multimedia, telephone and call apps functions, the initial volume is defaulted as zero. During the first-time usage of each respective function, adjust both wowNice® and mobile volume to the desirable level.

During daily usage, the volume can be adjusted at different locations (on headset, on wowNice® app and on the mobile volume keys) depending on the volume function. All volumes are synchronized automatically between the wowNice® and mobile.\*

Functions	Volume adjustment location		
	Headset*	wowNice® app	Mobile volume key
Speech hearing	Y	Y	N
Music/multimedia	Y	Y	Y
Telephone/call apps/conversation	Y	N	Y

\* Make sure the Bluetooth audio source supports AVRCP (Audio Video Remote Control Profile).

**Voice Prompt Volume:** Adjust it on the wowNice® app, under *menu setting* → *configuration*.

### Care & Maintenance

1. Regularly keep your headset and earbuds clean.
2. Remove the earbuds from your headset before cleaning. Use mild detergent and running water to clean your earbuds.
3. Use a dry soft cotton cloth or small brush to clean the surface of the nozzle and the headset. Do not use detergent or cleaning solvent.
4. Keep your headset away from moisture. Take off your headset when taking a shower, swimming and during a rainy day.
5. Power off your headset when not in use. Always store it in the protective case when not using. Don't forcibly wind or twist the headset. If the headset is not in use for a long period of time, place it under moisture free conditions.
6. Remove your headset during special treatment in hospital.
7. Do not disassemble the headset.

### Trouble Shooting

Problem	Solution
Headset doesn't power on	• Battery may be exhausted. Charge the battery.
Cannot connect to Bluetooth	• Switch off and on again both the headset and Bluetooth on your device. <b>If still not connected:</b> • Delete your headset on Bluetooth list. Search and connect to wowNice® again.

### Features

- Switch to customized listening modes by a simple press. Preset modes are:
  1. **Group Interaction Mode:** Follow free-flow people talking simultaneously from different directions.
  2. **TV Mode:** Directly receive external TV sound by wowNice®. TV watching with the family and concert listening has never been so easy.
  3. **Noise Reduction Long Distance Listening Mode:** Hear speech details from a long distance in noisy places. Ideal for lecture rooms or outdoor conversations.
- Advanced directionality and noise cancellation settings to further optimize interactions in different conversations:
  1. **Front Focus:** Suitable for face-to-face conversations. Focus at frontal voice signals. Reduce other surrounding noises. Can be used in restaurants, on the street or plane and during workout.
  2. **360 Degrees Noise Reduction:** Amplify speeches from all directions. Reduce environmental noises. Ideal for home, office or driving.
  3. **360 Degrees Natural:** Keep ambient environmental sounds and speeches.
- Independent equalizer for music listening. Adjust 5 frequencies based on your personal preferences for music.

Whistling sound and feedback	<ul style="list-style-type: none"> <li>• Earmold or earbuds may not be inserted properly. Insert again.</li> <li>• Volume may be too high.</li> <li>• Your hand and other objects may be too close to the assistive listening device.</li> <li>• There may be excessive earwax. Please consult your doctor.</li> </ul>
No sound	<ul style="list-style-type: none"> <li>• Check if headset is powered on.</li> <li>• Check if battery is exhausted.</li> <li>• Increase the volume of your headset or your mobile device.</li> </ul>
Sound is weak	<ul style="list-style-type: none"> <li>• Earmold or earbuds may be blocked by dirt. Clear them.</li> <li>• There may be a change of hearing. Please consult with your hearing care professional.</li> </ul>
Sound is weak during multimedia /call	<ul style="list-style-type: none"> <li>• Make sure the Bluetooth audio source supports AVRCP.</li> <li>• Adjust the volume of both the headset and mobile device.</li> </ul>
Sound of your own voice is too loud	<ul style="list-style-type: none"> <li>• Move the microphones slightly backwards away from your own voice.</li> <li>• Practice listening and talking with people who are closely related to you. This helps you to get used to the new sounds and volume for daily conversations.</li> </ul>
Intermittent sound during speech hearing	<ul style="list-style-type: none"> <li>• Turn off all unnecessary notifications as they will interfere with speech hearing function.</li> <li>• wowNice® might be searching for Bluetooth.</li> <li>• Switch off wowNice® for 3 seconds, then start pairing again.</li> </ul>
Cannot receive call	<ul style="list-style-type: none"> <li>• You may have pressed the multi-function key for too long. Just short press it to receive incoming call.</li> </ul>
I hear but cannot control music on my headset. (e.g. play/pause)	<ul style="list-style-type: none"> <li>• Make sure the Bluetooth audio source supports AVRCP.</li> </ul>

### Disclaimer

Logital Co. Limited does not assume any liability, obligation or legal responsibility for any damage to an individual's hearing or any other bodily harm whatsoever that using wowNice® series may have caused to the users. Users are strongly advised to read and are supposed to have read this instruction manual with care.

### Safety Instruction

- Please keep your children away from the headset.
- Please do not throw the headset into fire.
- Improper use or listening at an uncomfortably high-volume level particularly over extended periods of time may damage your hearing.

### FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio /TV technician for help.

Any change or modification not expressly approved by Logital Co. Limited could void the user's authority to operate the equipment.